

Appeal txhais licas?

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Nyob rau hauv txoj cai loj lossis federal law, los lus "Appeal" yog kev soj ntsuam xyuas los ntawm Plan's Notice of Adverse Benefit Determination (NOABD). NOABD yog "thaum muaj xwm" rau lub sijhawm uas BHRS ua ib yam raws li nram qab no:

1. Muaj tsis xws li cov kev pab;
2. Kev pab tso tseg lawm;
3. Kev pab raws sijhawm;

Thov hu rau QI Program ntawm (209) 381-6800 x 3265/1-888-334-0163 pab rau koj.

Kuv yuav txais daim ntawv Appeal no qhov twg?

Cov ntawv no muaj nyob rau nram qhov chaw ua haujlwm lossis nyob rau hauv BHRS qhov website.

Kuv yuav xa cov ntawv Appeal no liscas?

Nyob rau hauv 60 hnuv tom qab NOABD lawm koj muaj cai thov qhov Appeal no los ntawm kev sau ntawv lossis mus nug kiag lawv. Yog koj xav tau kev pab ntxiv rau kev xa daim Appeal no, thov hu rau cov xov tooj hauv qab no:

- | | |
|---|-----------------------|
| 1. Quality Improvement – BHRS Manager: | (209) 381-6800 x 3647 |
| 2. Patient's Rights Advocate: | (209) 381-6876 |
| 4. Toll-Free lossis tug xov tooj hu dawb: | (888) 334-0163 |

Tom qab kuv xa daim Appeal lawm, kuv yuav npaj tos dabtsi?

BHRS yuav soj ntsuam koj daim Appeal no thiab mam sau ntawv teb rau koj.

Qhov Standard Appeal thiab Expedited Appeal no sib txawv licas?

Qhov no tsuas yog siv los soj tus neeg ntawd kom nws muaj kev cai ntxiv rau nws kev noj qab nyob zoo.

Yog kuv tsis txaus siab rau kev soj ntsuam no kuv yuav ua licas?

Koj muaj cai thov daim ntawv los ntawm State Fair Hearing tom qab koj daim Appeal no lawv muab saib tag lawm.